holdsworth



Strategic Plan

2025-2027

Local • Embedded • Responsive

Our Purpose

Holdsworth exists to uphold people's right to live and participate fully in their community and to be valued for the unique contribution they make.

Our Community

We provide support to the following groups within our community across the South-East and Central Suburbs of Sydney:

- Children and adults with disability
- Older people who need support to stay living at home and/or build connections in their community
- Families with young children
- Carers
- People looking for meaningful volunteering opportunities

Our Values



Independence

We promote informed choice, resilience and individual preference.



Trust

We are committed to being a trusted provider by operating with integrity and offering services that are safe, reliable and high quality.



Kindness

Our staff and volunteers are warm, caring and generous.



Openness

We're here to listen and learn from the communities we serve.



How We Create Impact

This is Holdsworth's 'Theory of Change' which shows how we respond to issues in our community and create positive impact.

OPPORTUNITY

Within our community there are groups of people who face barriers accessing the support they need to remain living independently at home and/or remain active participants in the community.

WHO WE SUPPORT

Across community in South-East and Central Sydney:

Older People
Those who need support to stay living at home and/or build relationships in the community.

People with disability
Those who need assistance skills, social and support networks.

At Holdsworth Street:

Families with children under school age
Those looking for support and/or to build relationships in the community.

WHAT WE DO

Help to find available services
Helping people navigate the funding and service system

Essential services for People
Provide essential supports to meet daily needs

Services connecting people with their community
Support people to engage with the broader community

Social Groups
Targeted social groups to support social connection

OUTCOMES

Continued next slide.

How We Create Impact

This is Holdsworth's 'Theory of Change' which shows how we respond to issues in our community and create positive impact.

OUTCOMES

People can:
- Better understand the funding system and what supports are available to them and their families
- Access funded supports
- Achieve their goals

People can:
- Access essential services that maintain or improve their physical and mental wellbeing
- Achieve more independence
- Feel less alone
- Stay living at home for longer

People can:
- Be more connected to their local community
- Build and grow relationships with others
- Feel valued

People can:
- Build and maintain social skills (cognitive, social or physical)
- Build lasting friendships
- Have an improved quality of life

OUR IMPACT

Community members can exercise their choice to live and participate in their community, increasing their independence and the quality of their lives.

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DEEPENING CONNECTIONS

Strategic Priorities

2025 - 2027

Our Strategic Direction

In response to the changing operating environment, Holdsworth will ensure a flexible and localised approach as we work with communities across South-East and Central Sydney to deliver targeted services that enable independence and connection to the community.

Develop and grow a high-quality, thriving workforce.

We will build the best team and be an employer of choice.

To best support the needs of the community, we must hire and retain the best people. This includes proactive workforce planning, investing in staff training and developing an inclusive volunteer program that encourages community members to contribute to our impact.

Strengthen our role as navigator

We will support community members to effectively navigate the funding and service system.

We will commit to being an effective navigator for our community. This includes an ongoing focus on understanding funding systems and the options available to meet people's specific needs.

Expand support for older people.

We will expand our support to older people aiming to keep them living at home and engaged in the community for as long as possible.

We will deliver targeted services that keep older Australians at home longer and enable them to stay engaged with their community. This needs to include an increased focus on clinical services and expertise in key issues faced by older people living at home.

Hold ourselves accountable to creating positive impact.

We will measure the outcomes of our work and ensure we are investing in opportunities which deliver the greatest impact.

To ensure we are achieving our intended impact, we will measure the outcomes of our work, learning from community feedback, focusing on financial sustainability and reviewing our existing programs to ensure we are focusing our time and resources on work that creates the greatest impact for the community.

Proactive Regulatory & Service Adaptation

The next two years will involve significant change. We will therefore enhance our capacity to anticipate and respond to evolving regulatory requirements and service delivery changes by implementing robust monitoring systems, agile planning processes, and continuous staff development as we aim to stay ahead of emerging challenges and opportunities. This proactive approach will ensure our compliance, operational resilience, and commitment to delivering high-quality services, positioning us for sustained success in a dynamic regulatory environment.



ACHIEVING TOGETHER



@HOLDSWORTHCOMMUNITY
@HOLDSWORTHPLAYGROUP

@HOLDSWORTHCOMMUNITY

holdsworth

64 Holdsworth St
Woollahra NSW 2025
02 9302 3600
info@holdsworth.org.au

www.holdsworth.org.au